

Department of Human Services
1575 Sherman Street
Denver, Colorado 80203-1714
FAX 303-866-4453
Phone 303-866-5948

Report of Inspection

Name : CARLA FAITH

License Number : 1508532

Local Address: 838 1/2 E Willamette AVE

Phone: 7196670742

City: Colorado Springs

Zip Code: 80903

County: El Paso

Purpose of visit: Complaint

Date of Contact: 11/13/2019

Person Interviewed: Carla Faith

Title: Provider

Other Person Interviewed:

Division Representative: Beth Chase & Niki Gill-Adams

Rules that apply to your license are: Home Rules, General Rules, Special Activity Rules

The purpose of this visit is to investigate complaint #125073 received on 11/13/2019.

Complaint Allegation :

RP states 10 or more children are in care. RP states majority of the children in care are 2 yrs to 3yrs old. - FOUNDED

1. Observed: 26 toddler age children were observed in care on 11/13/2019.

Violation of: 7.707.22.B In a regular (FCCH) home, care may be provided for six (6) children from birth to eighteen (18) years of age with no more than two (2) children under two (2) years of age.

Correction: Immediately by 11/13/2019 ensure there no more than 6 children from birth to 18 years years of age with no more than two children under 2 years of age. Submit a statement of compliance within 24 hours by 11/14/2019. Correct by 11/13/2019

Complaint Allegation :

RP states three staff members may not be qualified to work with children. - FOUNDED

1. Observed: Three staff members with unsupervised access to children had not completed a TRAILS abuse and neglect background check under the license.

Violation of: 7.701.32.D.1.a. For all individuals whose activities involve the care or supervision of children or who has

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unsupervised access to children, requests must be submitted and successfully completed prior to caring for children or allowing unsupervised access to children.

Correction: Immediately by 11/13/2019 ensure any individual with unsupervised access to children has successfully completed a TRAILS abuse and neglect background check under the license. Submit a statement of compliance by 11/14/2019. Correct by 11/13/2019

2. Observed: Three staff members with unsupervised access to children had not completed a CBI/FBI background check. Violation of: 7.701.33.D.4.a. Criminal background check requests must be submitted and successfully completed prior to an individual caring for children or allowing the individual unsupervised access to children in child care centers (less than 24-hour care), school-aged child care facilities, family child care homes, and qualified exempt provider homes.

Correction: Immediately by 11/13/2019 ensure no individual has unsupervised access to children prior successfully completing a CBI/FBI background check. Submit a statement of compliance by 11/14/2019. Correct by 11/13/2019

Complaint Allegation :

RP states care is being provided in garage. - FOUNDED

1. Observed: 26 toddlers enrolled in the licensed child care home being hidden in the basement of 838 E Williamette which is not a licensed.

Violation of: 7.701.11.A. A license must be obtained before care begins unless such care is exempt as set forth below.

Correction: Immediately by 11/13/2019 cease care of children at 838 E Williamette. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

Violations unrelated to Complaints are:

1. Observed: No indication that Carla Faith physically resides at 838 1/2 E Williamette.

Violation of: 7.707.31.A.1 Primary providers must physically reside at the family child care home and must provide the child

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care.

Correction: Immeidately by 11/13/2019 ensure the primary provider physcally resides at the family child care home. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

2. Observed: 26 toddlers enrolled in the family child care home being hidden in a small room/crawl space in the unlicensed home basement behind a fake wall. The 26 toddlers appeared not to have had a diaper change, a nap or a sufficient meal.

Violation of: 7.707.31.A.3 Providers, employees, substitutes, and volunteers must demonstrate an interest in and knowledge of children and a concern for their proper care and well-being.

Correction: Immediately by 11/13/2019 ensure that staff demonstrate an interest in and concern for the proper care and well-being of children. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

3. Observed: No enrollment record for any child in care was maintained at the home. Carla Faith stated the records were destroyed in a water main break.

Violation of: 7.707.37.D.2 The following records must be kept and maintained in the files at the home for three (3) years after termination of care or employment: Children's records per Section 7.707.51.;

Correction: Immediately by 11/13/2019 ensure children's enrollment records are maintained at the home for three years. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

4. Observed: No record of employees, volunteers or substitutes work schedules was maintained at the home.

Violation of: 7.707.37.D.3 The following records must be kept and maintained in the files at the home for three (3) years after termination of care or employment: A list of current employees, volunteers, and substitutes work schedules.

Correction: Immediately by 11/13/2019 ensure a record of employees, volunteers and substittues is maintained at the home. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

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5. Observed: Carla Faith stated during our inspection at 10:30 am that there were no children in care, however there were found to be 26 toddlers in the adjacent unlicensed home for the entire day on 11/13/2019.

Violation of: 7.701.33.F.6 The Department may deny, revoke, suspend, change to probationary or fine a child care facility or child placement agency if the applicant(s), an affiliate of the applicant, or any person living with or employed by the applicant has:Furnished or made any misleading or any false statement or report to the Colorado Department of Human Services; or,

Correction: Immediate by 11/13/2019 cease providing false of misleading information to the Colorado Department of Human Services. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

6. Observed: Carla Faith refused to provide information on the location of the children at the request of law enforcement. Carla Faith also refused to provide information on the name address and telephone numbers of children enrolled.

Violation of: 7.701.54.A. Staff members of the county department of social services or a law enforcement agency that investigates an allegation of child abuse must be given the right to interview staff and children in care and to obtain names, addresses, and telephone numbers of parents of children enrolled at the child care facility.

Correction: Immediately by 11/13/2019 ensure the provider does not interfere with a law enforcement investigation. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

7. Observed: Carla Faith refused to provide access to the locked storage bins, and grounds surrounding the residence.

Violation of: 7.707.91.A The entire premises are subject to inspection for licensing and safety purposes including, but not limited, to the entire residence and where care is to be provided, the grounds surrounding the residence, the basement, the attic (if accessible), the storage shed, garage and/or carport, and any vehicles used for transportation of children in care.

Correction: Immediately by 11/13/2019 ensure the entire premises is available for inspection. Submit a written statement of compliance by 11/14/2019. Correct by 11/13/2019

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I have read and understand the above violations. I understand I must correct all items cited on the Report of Inspection (ROI) according to the date required under each violation. I understand that I must send written verification of correction to all violations listed on the Report of Inspection (ROI) by 11/14/2019. It is necessary that I explain in detail what was done to correct each violation in the written response. If I have any problems completing the written response by this date, I will respond in writing and state the planned date of completion for the violation (s). At that time, I will send a follow-up letter stating how all the corrections have been completed. The provider may give additional feedback to the Office of Early Childhood at <http://www.coloradoofficeofearlychildhood.com/>

If you feel a regulation presents undue hardship or that it has been too stringently applied, you have a right to appeal (see regulation number 7.701.13 of the General Rules for Child Care Facilities).

The Department may deny, revoke, suspend, change to probationary or fine a licensee if licensee:

- (1) Fails to disclose any weapons, ammunition, medication, drugs, or hazardous items located in license facility.
- (2) Furnishes or makes any misleading or false statements or reports to the Department. (see regulation number 7.701.33F6 of the General Rules for Child Care Facilities).

Facility Representative: _____

Title/Position: Provider

Date: 11-13-19

Division Representative: 